

CRD CA vs. Hate Resource Line and Network (CA vs. Hate)



■ What is the CA vs. Hate Resource Line and Network?

The CA vs. Hate Resource Line and Network is a non-emergency hate incident and hate crime reporting hotline and online portal established to support individuals and communities targeted for hate. All services are available now, but we are in the process of taking feedback and making edits to improve the Resource Line and Network before a formal launch in the new year.

■ What is the purpose of CA vs. Hate?

The goals of CA vs. Hate are to help individuals and communities targeted for hate identify options for next steps after a hate incident or hate crime and connect people targeted for hate with culturally competent resources. CA vs. Hate will help to develop a more comprehensive understanding of hate activity occurring within California to improve hate crime prevention and response.

■ How do I access CA vs. Hate?

You can contact CA vs. Hate online (on a computer or on your mobile device) or via our hotline.

- You can report hate any time at stophate.civilrights.ca.gov.
- You can also call 833-8-NO-HATE; (833) 866-4283 Monday-Friday, except holidays, from 9:00 am – 6:00 pm and talk to a trained civil rights agent. If you call outside of those hours, you can leave a voicemail, or you can call 211 to report hate and seek support.
- Callers will be connected with a professional trained in culturally competent communication and trauma-informed practices. Online, people can currently submit reports in 15 languages. Calling the hotline, people can get access to in-language support in over 200 languages.

■ Can I remain anonymous?

Yes, reports can be made anonymously. Whether or not you report anonymously, your identity will not be disclosed. The only exception to non-disclosure is if a report is made of child abuse, elder abuse, or activities indicating an imminent risk of violence.

■ Who can report to CA vs. Hate?

All are welcome to call if they feel they or someone they know have been targeted for a hate crime or a hate incident and would like to be connected to resources.

■ **Can I report if I am unsure if I what I experienced was a hate incident or hate crime?**

Yes. You do not have to know for sure whether you were a victim of a hate incident or a hate crime; all are eligible for support or simply to report even if what happened to you does not violate the law.

■ **What is the process after I contact CA vs. Hate?**

People who reach out to CA vs. Hate online or by phone can decide what next steps they would like to take, and our trained agents and care coordinators will respect their needs.

- If someone wants to report to law enforcement, the CA vs. Hate Resource Line and Network can share information about how to report to police or local prosecutors. Note – the CA vs. Hate Resource Line and Network is NOT a direct law enforcement reporting line.
- For those who do not want to connect with law enforcement, the CA vs. Hate Resource Line and Network will identify other civil legal options (both through the Civil Rights Department and other agencies) and other ways to access resources and support.
- If you want to learn more about how to file a complaint with the Civil Rights Department to seek money and other relief if you are targeted for hate violence, please see: [California Law Protects you from Hate Violence](#). This fact sheet is available in 15 languages.

■ **How can I offer suggestions and feedback for improvement to the CA vs. Hate Resource Line and Network or simply reach out with additional questions?**

Please submit your suggestions, feedback, and questions at stophate@calcivilrights.ca.gov. We welcome your opinions and want to hear from you about ways to improve CA vs. Hate.

CONTACT US

stophate.calcivilrights.ca.gov
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